

Tropica Privacy Policy

Last Updated: August 14, 2025

1. Introduction

Welcome to Tropica. Your privacy is important to us, and we are committed to protecting your personal information. By using our Discord bot and website (collectively, the "Service"), you trust us with your information, and we take that responsibility seriously.

This Privacy Policy explains what information we collect, how we use it, who we share it with, and your rights regarding your data. If you do not agree with any part of this policy, please discontinue using our Services. For questions or concerns, contact us at legal@tropicalsys.com.

This policy applies to all information collected through our website and Discord bot.



2. Information We Collect

We collect information to provide and improve our Services. Depending on the Service, this may include:

Discord Bot:

- List of users in your guild
- Channels and categories
- Guild information (ID, Name, Icon)

All collected data is stored securely in our database until you remove Tropica from your guild or request deletion of your information.

3. How We Use Your Information

We use your data to enhance your experience and ensure Service quality. This includes:

- Storing infraction logs per guild
- Recording order logs per guild
- Maintaining user data for our dashboard
- Providing premium features and support
- Sending infraction logs upon request

4. Sharing Your Information

Your data is only shared when necessary. Access to our database is limited to the CEO (Tate B) and CTO (ghost_unknown). Certain information can also be accessed via Discord commands, including:



- Infraction logs
- Order logs

Authorized users may access the following types of stored information:

- Login information
- Social media data
- Infraction logs
- Order logs
- Service logs

5. Cookies and Tracking

We may use cookies, web beacons, or similar technologies to store or access information, such as login tokens, to enhance your experience on our website.

6. Social Logins

When you log in with Discord, we store your server membership information along with other data described in Section 2.

7. Data Retention

We retain your information in our database until you request deletion or remove Tropica from your guild.



8. Data Security

We implement organizational and technical measures to protect your information from unauthorized access, alteration, disclosure, or destruction.

9. Information from Minors

Tropica does not knowingly collect data from children under 13. If you are a parent or guardian of a child under 13 using Tropica, contact us immediately via our support server.

10. Your Privacy Rights

Depending on your region (e.g., the European Economic Area), you may have rights to access, correct, or delete your personal information. You can also manage your account or request data removal by contacting our support team.

11. Do-Not-Track Features

Some browsers, operating systems, and mobile apps offer a "Do-Not-Track" (DNT) feature. Activating this setting signals your preference not to have your online activities tracked.

12. California Privacy Rights

California residents have specific rights regarding access to and control over their personal information under the California Consumer Privacy Act (CCPA).



13. Policy Updates

We may update this Privacy Policy as needed to comply with laws or improve our Services. We recommend reviewing it periodically. Major updates will be temporarily posted on our website.

14. Contact Us

For questions about this Privacy Policy or your data, please email our legal affairs team at legal@tropicalsys.com.